



## Pest Aware

### Customer Prepare – Year Round Protection Plan

#### Working in partnership with you.

Prior to your service:

- Please ensure general housekeeping is carried out.
- Remove food debris from bench tops and ensure loose items are cleared around the floor areas.
- Most insecticides used by Rentokil companies are considered of low mammalian toxicity and most internal sprays will be odourless, you can be present during the service. People cannot be in “immediate vicinity” of pesticide application.
- If a member of the household is pregnant or may suffer from respiratory complaints as a precaution it is advisable they vacate the premises for a minimum of 4 hours after completion of our treatment. This may also apply to babies and young children particularly those that are still at the crawling stage.
- Ensure all windows and doors are closed prior to and during treatment and until spray has dried
- For external treatments, pets such as dogs and cats must be isolated away from the treated areas until all treated areas are dry.
- Our highly trained service technician will complete a site risk assessment and provide you with a service report, including recommendations for future prevention of activity to your home.
- Due to the different level of infestation and treatment needed, it is essential that an initial inspection and proposal is completed by our technical consultant.
- Our professional service is tailored to your home, and our technician will assess the best areas and methods to treat for your home based on the environment and infestation levels found.
- For further information, please call us at **1300 881 911** or email us at [enquiry@rentokil.com.my](mailto:enquiry@rentokil.com.my).

[www.rentokil.com.my](http://www.rentokil.com.my)  
**1300 881 911**

Visit our website for more information on protecting your home and family from pests.

#### How To Prevent Pests

- Sealing entry points can help prevent pests from entering the home. Key risks are gaps around pipes, drains and common walls with neighboring properties. With many pests, the most effective way to control is to keep food and water out of reach:
- Store food in containers or in sealed plastic bags
- Clean all garbage and spills immediately
- Clean food debris from under refrigerators or ovens
- Clean used dishes immediately after meals
- Remove pet food, water and litter trays overnight
- Keep garbage or compost in sealed bins
- Do not leave liquids in sinks or buckets overnight
- Vacuum regularly
- Fill in gaps in walls and under doors to deter entry